Luton
Ending Adult Exploitation Business & Performance Plan

Version 1 – January 2018

Context:

Luton has a zero tolerance approach to the exploitation of adults. Our Eliminating Adult Exploitation Strategy sets out strategic approach to this issue of which we hold the ultimate vision of eliminating this unacceptable criminal conduct from our Town. This vision and strategy is shared by the Community Safety Partnership, Luton Adult Safeguarding Board and the Health & Wellbeing Board.

This business & performance plan is a live document which captures the key action areas which will be undertaken to address the three key strategic areas which are set out in the chart below – alongside our desired outcomes and performance measures.

Victims

Desired Outcomes:	**Measures:**
Raising awareness of exploitation to identify victims, understand their needs, support them to safety and recovery and preventing further victimisation.	• Increasing number of identified victims • Profile of victims – by type of exploitation • Successful outcomes in relation to identified victims (framework to be developed) • Local knowledge and awareness of the exploitation of adults (common measure across all 3 action areas)

Offenders

Desired Outcomes:	**Measures:**
Identification of offenders, disruption of their activity, bring them to justice and prevent further offending.	• Increasing number of identified offenders • Numbers of action taken to disrupt offending & evaluation of impact • Crime recording outcomes - profile • Outcomes of prosecutions - sentencing

Settings

Desired Outcomes:	**Measures:**
Address conditions that foster exploitative situations and prevent further harm	• Increasing intelligence reports regarding potential settings • Number of disruption activities undertaken

Review:

Progress on action areas including positive outcomes and barriers to implementation will be reported 6-monthly, or more frequently as required, to the Community Safety Partnership Executive, Luton Safeguarding Adult Board & the Health & Wellbeing Board.

Action	Timeframe	Update	RAG rating
1. Raise awareness of the exploitation of adults to identify victims, offenders and settings			
a. Undertake public facing communications relating to key themes including: • Hidden victims • How to report • How to access support and advice • Easy-read/accessible information for people who can't read English. • Specific campaigns regarding different types of exploitation	Forward plan of communications to be complete by 1st April 2018		
b. Carry out internal communications across agencies to focus on identification of victims, offenders and settings and how to report.	Launch – 1st September 2018		
c. Plan and deliver a launch of the strategy to initiate a strong starting point for the communications campaigns.	Launch – 1st September 2018		
d. Identify single points of contact (SPOCs) within key partnerships to cascade all relevant information.	1st July 2018		
2. Develop the training offer relating to exploitation to enable staff to better identify the signs of exploitation and how to activate the right procedures.			
a. Advertise existing opportunities for training widely across all organisations/partnerships.	1st September 2018		
b. Identify gaps for future training needs – focused on support staff universally, across agencies, to identify exploitation.	1st April 2018		
c. Work across agencies to develop training programmes.	1st July 2018		
3. Improve the evidence base relating to exploitation through the commissioning of specific research and intelligence products			
a. Completion of key lines of enquiry research projects in relation to specific victims, offenders or settings.	1st July 2018		
b. Increase intelligence and information reports to a single coordinated point by: • Internal communications relating to signs of	1st July 2018		

exploitation widely across staff. • Training for staff who interact with the public or who work in public spaces.			
c. Build a victim & offender profile, based on information & intelligence gathered, to support development of future projects to prevent future exploitation.	1st October 2018		
d. Ensure systems are robust to capture performance monitoring information.	1st July 2018		
4. Create a culture amongst statutory partners, charities and businesses that exploitation of adults is every body's business and that they all embrace strong policy and procedural support to eliminate these kinds of behaviours			
a. Delivery of victim-centric policy making, amongst key providers across the public and private sector.	Ongoing		
b. Create a framework to enable relevant policy and procedure to be reviewed at the Reducing Violence and Exploitation Board to enable the exploitation agenda to be built into the policy framework, across the Borough.	July 2018		
c. Develop and implement people centred support plans for identified victims of exploitation – building upon existing frameworks.	1st July 2018		
d. Consideration of appropriate meeting structure to support delivery of this work, in relation to specific individuals (similar to CSE structure).	1st April 2018		
e. Develop and implement an Adult Exploitation Disruption Toolkit.	1st April 2018		
f. Create a Practitioners Guide to support officers to understand this area of work and the approach to take to address individual cases.	1st April 2018		
5. Intelligence and joined up action to identify offenders, disrupt their activity and prevent further offending			
a. Share intelligence locally and nationally in a responsible way to enable patterns and repeat perpetrators to be identified and targeted.	Ongoing		
b. Plan and carry out targeted operations to identify perpetrators and disrupt their activity.	Ongoing		
c. Ensure robust review of all crime reports relating to exploitation to maximise opportunity to prosecute.	Quarterly – 1st July 2018 first report		

d. Enable briefing of relevant information and support frontline officers, across organisations, to recognise exploitation.	1st June 2018		
e. Broaden the partnership network to address exploitation by engaging additional partners such as transport providers, Chamber of Commerce and Luton BID to develop tactical interventions.	TBC		
f. Ensure all reports of exploitation will be appropriately recorded as a crime and investigated.	Ongoing		
g. Ensure that all opportunities to use joined up enforcement and legal powers, are utilised to bring perpetrators to justice including seizures, prevention and risk orders.	Ongoing		
h. Learning from other areas of expertise such as domestic abuse and child sexual exploitation.	Ongoing		
6. Build opportunities to ensure that victims are aware of support and trust it enough to ask for help			
a. Creating new communication channels where victims can find out about help and how to access it.	1st October 2018		
b. Consult and learn from known victims' experiences to allow continuous analysis of gaps, review and improved service delivery which embraces the voice of victims.	1st October 2018		
c. Reviewing opportunities to increase signposting through Luton Directory.	May 2018		
7. Continue to develop and implement people centred support processes that enables victims to build resilience, escape and recover from their experiences			
a. Ensure all known victims are offered a care plan to assist them to exit an exploitative situation.	TBC		
b. Organisations work together to align processes and build upon good local operational working practices.	1st October 2018		
c. Formation of links with regional and national schemes and agencies who are available to support victims.	Ongoing		
8. Address conditions that foster exploitative situations and prevent further harm			
a. Introduce a revised licensing policy, in relation to Sex Establishment Venues.	1st July 2018		
b. Review existing strategy frameworks to explore	1st June 2018		

links to the exploitation agenda, including: • Poverty and inequality • Homelessness • Drug and alcohol			
c. Link up with the social prescription project and broader health agenda, to alleviate loneliness and isolation.	1st November 2018		