Stay safe at work

Our top safety tips for licensed drivers from Bedfordshire Police and Luton Borough Council
Protect yourself against crime

Keep vehicles locked from the outside with the windows up wherever possible.

Do not keep keys and cash on show, and do not leave your vehicle unattended.

Aim to pick up customers in well-lit, busy areas or populated neighbourhoods, ideally where you know there to be CCTV.

Do not accept fares if you have concerns about suspicious or threatening behaviour from potential customers.

Where possible, safety shields can be installed between the driver and rear seat passengers.

Good lighting inside the vehicle allows you to note any suspicious activity in the back.

Maintain regular contact with your switchboard so they know where you are at all times.

In the event of an incident

Use your horn and lights to attract the attention of police or other private hire vehicles. Consider the use of a personal attack alarm which could deter offenders if set off.

Drive to a well-lit area with CCTV, for example, a petrol station.

Most importantly, do not attempt to intervene or fight back, as you may put yourself at increased risk of harm.

Call police on 101 with information about any incidents of concern and always contact 999 if a crime is in progress.