

Apprenticeship Case Studies

Name:

Ben Abbott

Apprenticeship Title:

Heavy Vehicle Maintenance and Repair
(Place and Infrastructure)

Ben is currently a Vehicle Technician with Luton Borough Council. This is his story.

Why did you decide to do an apprenticeship?

I decided I wanted to do an apprenticeship because I liked the idea of being able to work and learn in an active work environment while also earning. The apprenticeship allowed me to gain the qualifications needed, in the career I wanted to do, at college on day release, while also being active in a work place gaining hands on work experience.

Tell us about your experience of being an apprentice

Being an apprentice has been a good experience and a great opportunity for me which I grabbed with both hands. Starting here at Luton Borough Council I was welcomed in warmly, everyone was very friendly and I settled in with the team. Over 3 years I had been doing a day release each week at Barnfield College, completing my level 2 and level 3 qualifications in Heavy Goods Vehicle Maintenance and Repair. I have also had the opportunity of being able to attend training courses on vehicles and machinery that furthers my learning in the industry.



Has the apprenticeship helped you progress into a career or a permanent job?

Being in an apprenticeship has helped me in my career. I have gained qualifications and hands on experience with different vehicles and machinery. It has given me an understanding of how a workshop works and how it all comes in to one. Doing my apprenticeship has also got me into a permanent position here at the Council, which gives me great confidence knowing I am doing a good job and proving myself.

What do you feel the advantages are of doing an apprenticeship over other education/training programmes?

The advantages of doing an apprenticeship are you are learning in a fully working environment, gaining the necessary experience at a workplace in the industry you choose, working towards the qualifications with hard work and you also get paid while learning and gaining experience. You are dealing with customers hands on, in a real-life situation. There is no better experience.