

Apprenticeship Case Studies

Name:

Laura Deloughrey

Apprenticeship Title:

Business Administration
(Human Resources)

Laura is currently a Human Resources Advisor with Luton Borough Council. This is her story.

Why did you decide to do an apprenticeship?

I decided to do an apprenticeship as I had just finished my A Levels and didn't know if university was the right choice for me at that time. I decided that it may be useful to gain some experience in the work place which then led me to look into apprenticeships as that route would also enable me to gain a further qualification and on the job training.

Tell us about your experience of being an apprentice

During my time as an apprentice I was given the opportunity to gain a wide range of experience in a busy HR Department. Having no previous experience of working in an office I was able to learn at my own pace and quickly found out that HR was the field of work that I was interested in. With this in mind I was keen to learn as much as I could about the HR function and the work it entailed and the team were extremely supportive in helping me develop. In addition to the training and knowledge I gained on the job I also achieved an NVQ in Business and Administration as part of my apprenticeship.



Has the apprenticeship helped you progress into a career or a permanent job?

Since completing my apprenticeship I secured a role in the HR Services Team as a HR Assistant. The opportunity to train to become a HR Adviser arose and given that this was the direction I wanted to go in, I applied and was successful. Part of my new HR Adviser role included studying at university for a Post Graduate Diploma in HR Management to become CIPD qualified. I am now in my last semester at university and hope to graduate in the near future.

What do you feel the advantages are of doing an apprenticeship over other education/training programmes?

The knowledge and experience you gain from actually being in the workplace and working alongside people experienced in that particular field is invaluable.