

Family Partnership Service



Children are at the heart of everything we do

Why ask for support from the Family Partnership Service?

We will empower and support you to make positive changes for you and your family. We know that at times being a parent/carer or a young person can be hard work and challenging. It can be difficult to keep on top of everything and feel in control. Asking for help and support is a brave step but it is also the first step towards making a positive difference to create a stable and happy family life!



Who can ask for support?

A parent, carer, or a professional on behalf of a parent/carer can ask for support. A young person can also request support.

We can offer a range of support such as:

- helping to prepare you for a new baby
- parenting support if you are struggling to parent your children from new born to teenage years
- support if you are worried about your child and keeping them safe
- preparing your children to go to school
- advice and support when you are struggling with relationship difficulties
- we can help to identify support if you are struggling mentally or emotionally
- whatever your support needs we can talk about them together and make a plan to help you and your family
- we will offer an interpreting service and we will always respect your cultural needs

What happens if I agree to work with the Family Partnership Service?

If it is agreed that the Family Partnership Service will work with you and your family, we will match a worker to your family. They will arrange to come and visit you and together you will create a family plan. This can involve wider family, friends or other professionals whom you trust and know well.

We will use a strengths based approach which means we will build on your expertise and knowledge when working with you and your family.

Everyone involved in your plan will be supporting you and your family.

We will meet regularly and always work in partnership with you to assist you with creating a family plan to help you.

When you no longer feel the need for support from the Family Partnership Service we will respect your decision. We will help you access appropriate universal services.

We hope that you will engage with the service, be honest with us, keep to appointments and share any worries or concerns even if it is about us and we will do the same!

About consent and information sharing

The Family Partnership Service is a voluntary service and therefore the work we undertake with your family is your choice. You will need to sign a consent form to work with the service which will include people that your information will be shared with. If there is anyone you don't want information shared with then you will need to let us know.

We may talk to you if we feel you need help with any child protection issues.



How do I get support from the Family Partnership Service?

You can contact Children's Services on **01582 547653** and speak to one of our advisors or you can visit our website at **www.luton.gov.uk/family-partnership-service**

The website has a link to a referral form. Alternatively you can speak to someone who is currently working with your family as you may find that more comfortable.