

January 2021

Dear Occupier,

High Covid-19 case rates: Getting you and your household tested

There is a high number of Covid-19 cases in your area. We are asking everyone in the area to take their own Coronavirus test at home. The test will be delivered to your door by Amazon, please can everyone in your house take the test as soon as it arrives even if you do not have symptoms and then take it to your nearest drop off point.

You will receive four home test kits in an Amazon box, for your household to use whether you have Coronavirus symptoms or not. These kits will help us to track the virus and reduce transmission, so that people who test positive can self-isolate and reduce the virus being spread locally.

What should I do when I receive the kits?

Up to four members of your household should each take a test and follow the instructions provided in the kit. **If there are more than four people** in your household, you can also order additional kits at <https://www.gov.uk/get-coronavirus-test> . **If there are less than four people** in your household or you have completed a test within the last week, please keep the extra test kits and use them if you need to take a test later. Please ensure you store the test kits at room temperature (5-22°C).

How do I get my results?

To receive your result, your kits will be processed in a laboratory. **You will need to register your kit**, follow the instructions provided with your test kit. Please note that you will not have an Order ID, so **select the 'register your kit a different way' option** (see guidance overleaf).

Once you receive your test result (normally within 5 days of drop off), you should enter it into the NHS Covid-19 app. For more information visit <https://covid19.nhs.uk/>

How do I return my test kit to the lab?

Return your test kit to the nearest temporary drop-off point between the times indicated at your chosen location. Please see overleaf for further details.

You and your household **do not** need to self-isolate while awaiting your test result unless:

- You have **any** symptoms of coronavirus (a high temperature, a new, continuous cough or a loss or change to your sense of smell or taste)
- You've tested positive for coronavirus
- You live with someone who has symptoms or tested positive
- Someone in your support bubble has symptoms or tested positive
- You're told to self-isolate by NHS Test and Trace or the NHS COVID-19 app
- You have arrived in the UK from a country with a high coronavirus risk

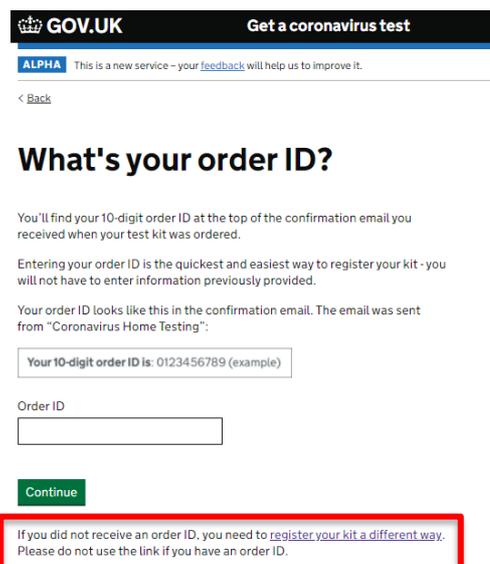
Yours faithfully

Director of Public Health
Luton Council

Registering your COVID-19 Home Test Kit

In order to receive your test result, it is essential that you follow the instructions provided with your test kit.

You will not have an Order ID, so you will need to select the 'register your kit a different way' option.



GOV.UK Get a coronavirus test

ALPHA This is a new service - your feedback will help us to improve it.

< Back

What's your order ID?

You'll find your 10-digit order ID at the top of the confirmation email you received when your test kit was ordered.

Entering your order ID is the quickest and easiest way to register your kit - you will not have to enter information previously provided.

Your order ID looks like this in the confirmation email. The email was sent from "Coronavirus Home Testing":

Your 10-digit order ID is: 0123456789 (example)

Order ID

Continue

If you did not receive an order ID, you need to [register your kit a different way](#). Please do not use the link if you have an order ID.

Returning your COVID-19 Home Test Kit

- Please return your test kit on Monday 18th, Tuesday 19th or Wednesday 20th of January, at your nearest drop-off point. Please see below for exact opening times and locations of drop-off points in your local area
- Before returning your test kit, please remember to package it correctly by following the instructions provided with the test kit.
- Kindly observe social distancing guidelines whilst approaching the drop-off point. If you are currently experiencing symptoms, **do not** return your kit to the drop-off points included in this letter. Instead, please follow the return instructions contained within the test kit.

Return your test kit to the nearest drop-off point. Drop-off points will be open for three days from Monday 18th to Wednesday 20th of January. Please see below for the exact locations and opening times:

- Dallow Learning Community Centre, 234 Dallow Road, Luton, Bedfordshire, LU1 1TB (9:00 – 15:00)
- Sainsbury's Car Park, 34 Dunstable Road, Luton, Bedfordshire, LU1 1DY (8:00 – 18:00)
- The Mall Pharmacy, Unit 3, 46-48 George Street, Luton, Bedfordshire, LU1 2AZ (8:30 – 17:30)
- Acorn Pharmacy, 138 Dallow Road, Luton, Bedfordshire, LU1 1NE (9:00 – 18:00)
- Luton Fire Station, Studley Road, Luton, Bedfordshire, LU3 1BB (8:00 – 18:00)

The temporary drop-off point is the most effective way of getting your kit to the laboratory for processing. If you complete your test after the drop-off point is closed, please follow the instructions provided with the test kit, and post your test kit in the nearest available priority postbox.

If you are clinically extremely vulnerable or cannot go to a drop-off point, please follow the instructions contained within the kit and arrange a home collection accordingly.

तमारा विस्तारमां Covid -19 ना केसो मोटी संख्यामां छे. अमे आ विस्तारना दरेकने धरे ज तेमनो पोतानो कोरोनावायरस(Coronavirus) टेस्ट लेवा जखानीअे छीअे. Amazon द्वारा तमारा धरे चार टेस्ट्स पडोखाडवामां आवशी, तमने कोरि लखणो न छीय तो पख, कृपा करीने तमारा धरना दरेक जख ते आवे के तरत ज टेस्ट करो, अने पछी तेने नखकना डूप ओङ पोण्ट पर लई जव (जे तमने 4 थी वधु टेस्टनी जरूर छीय तो <https://www.gov.uk/get-coronavirus-test>नी संपर्क करो).

आपनार एलाकाय खूब बेशि संखक Covid-19 –एर केस देखा गेछे। आमरा एलाकार सब अधिवासीदेरके बाडिते तांदेर निजेदेर करोनावाइरस (Coronavirus) परीखार जना बलछि। Amazon द्वारा आपनार बाडिंर दरजाम चारटि परीखार बबस्था करा हवे, अनुग्रह करे निश्चित करुन ये एटि यखन आपनार बाडिते पोँछाबे तखन यत शीघ्र संभव आपनार बाडिंर प्रतोकें येन एई परीखाटि करान, एमनकि आपनादेर यदि कोनो उपसर्ग ना थाके ताहलेओ, एवं तारपरे ता आपनार निकटवती रेखे आसार जायगाते (ड्रप अफ पयेसेंटे) निये यान (आपनार यदि 4टिंर बेशि परीखार प्रयोजन हय ताहले एखाने योगायोग करुन <https://www.gov.uk/get-coronavirus-test>)।

W Twoim regionie jest bardzo duża liczba przypadków zachorowań na Covid-19. Prosimy wszystkich na tym obszarze, aby wykonali test na koronawirusa (Coronavirus) samodzielnie w domu. Amazon dostarczy cztery testy pod Twoje drzwi, Prosimy, aby każdy w domu wykonał ten test jak tylko zostanie on doręczony nawet, jeżeli nie macie objawów, a następnie należy go odnieść do najbliższego wyznaczonego punktu (jeżeli potrzebujesz więcej niż 4 testy, prosimy o kontakt <https://www.gov.uk/get-coronavirus-test>).

ਤੁਹਾਡੇ ਇਲਾਕੇ ਵਿੱਚ Covid-19 ਦੇ ਬਹੁਤ ਸਾਰੇ ਕੇਸ ਹਨ। ਅਸੀਂ ਇਲਾਕੇ ਦੇ ਹਰ ਵਿਅਕਤੀ ਨੂੰ ਘਰ ਵਿਚ ਰਹਿ ਕੇ ਆਪਣਾ ਕੋਰੋਨਾਵਾਇਰਸ (Coronavirus) ਟੈਸਟ ਆਪ ਕਰਨ ਲਈ ਕਹਿ ਰਹੇ ਹਾਂ। Amazon ਵੱਲੋਂ ਚਾਰ ਟੈਸਟ ਤੁਹਾਡੇ ਘਰ ਦੇ ਦਰਵਾਜ਼ੇ 'ਤੇ ਪਹੁੰਚਾ ਦਿੱਤੇ ਜਾਣਗੇ, ਕਿਰਪਾ ਕਰਕੇ ਜਿਉਂ ਹੀ ਟੈਸਟ ਤੁਹਾਡੇ ਘਰ ਪਹੁੰਚਦੇ ਹਨ, ਭਾਵੇਂ ਤੁਹਾਡੇ ਵਿਚ ਕੋਈ ਲੱਛਣ ਨਹੀਂ ਵੀ ਨਜ਼ਰ ਆ ਰਿਹਾ ਹੋਵੇ, ਤਾਂ ਵੀ ਆਪਣੇ ਘਰ ਦੇ ਹਰ ਜੀਅ ਦਾ ਟੈਸਟ ਛੇਤੀ ਤੋਂ ਛੇਤੀ ਕਰ ਲਉ ਅਤੇ ਫਿਰ ਇਸਨੂੰ ਆਪਣੇ ਨਜ਼ਦੀਕੀ ਡਰਾਪ ਆਫ ਪੁਆਇੰਟ 'ਤੇ ਲੈ ਜਾਉ। (ਜੇ ਤੁਹਾਨੂੰ 4 ਤੋਂ ਵੱਧ ਟੈਸਟਾਂ ਦੀ ਜ਼ਰੂਰਤ ਹੈ ਤਾਂ ਇਸ ਲਿੰਕ 'ਤੇ ਸੰਪਰਕ ਕਰੋ <https://www.gov.uk/get-coronavirus-test>).

În zona dvs. numărul de cazuri de Covid-19 este ridicat. Rugăm persoanele din zonă să-și facă testul pentru coronavirus acasă. Amazon vă va livra patru teste la ușă și toate persoanele din casă trebuie să-și facă testul imediat ce sosește, chiar dacă nu au simptome și să-I ducă la cel mai apropiat punct de predare (Dacă aveți nevoie de mai mult de 4 teste, contactați <https://www.gov.uk/get-coronavirus-test>).

آپ کے علاقہ میں Covid-19 کے معاملات بہت زیادہ بڑھ گئے ہیں۔ ہم علاقے کے ہر فرد سے گھر پر اپنی خود کی کوروناوائرس (Coronavirus) جانچ کرنے کو کہہ رہے ہیں۔ Amazon کے ذریعہ آپ کے دروازے پر چار جانچیں بھیجی جائیں گی، برائے مہربانی آپ کے گھر کا ہر فرد جانچ کے پہنچنے کے بعد جلد از جلد جانچ کر لے، اگرچہ آپ کے اندر کوئی علامات نہ پائی جا رہی ہوں، اور پھر اسے اپنے قریب ترین پہنچانے کے مقام پر لے کر جائیں (اگر آپ کو 4 سے زائد جانچوں کی ضرورت ہے تو <https://www.gov.uk/get-coronavirus-test> سے رابطہ کریں)۔