



Big Health Check

How are things going in
Luton

Why we do this



This is what we have checked



The 3 standards



What we have been doing over the last year

- Helping more people get their annual health checks
- Helping more people to have health action plans
- Helping to make sure people are looked after properly in hospital.
- Working together to make things better



What we have found so far

Access to Health



A lot more people had health checks
(201 out of 394)

- We have a good way of telling Doctors that people need a health check



We have two special nurses at the hospital



We have got better at Doctors and Nurses telling each other about what help people need

What we have found so far



Access to Health



- We are not very good at finding out what tests people have had at the doctors or hospital. We need to get better at this and count them properly.



Access to Health



What we have found out so far

People with Complex Needs



- We work well at finding out who needs help and how we can help them
- We are good at working together (but need to get better)



What we have found out so far

People with Complex Needs



- We are not very good at knowing how people are looked after if they get in trouble with the police. We need to find out if we help people properly.



People with Complex Needs



What we have found out so far.....



Safeguarding, Governance Assurance and Quality



- We have really good ways of checking that people who help people with a learning disability are doing it properly.



- We are good at checking if they treat all people with respect



- We are good at knowing if people are kept safe or not.

What we have found out so far.....



Safeguarding, Governance Assurance and Quality



- We are not good at getting people with learning disabilities and their families to help us with finding out how good services are. We need to work together so people with learning disabilities can tell us what services are best and what service could be better.



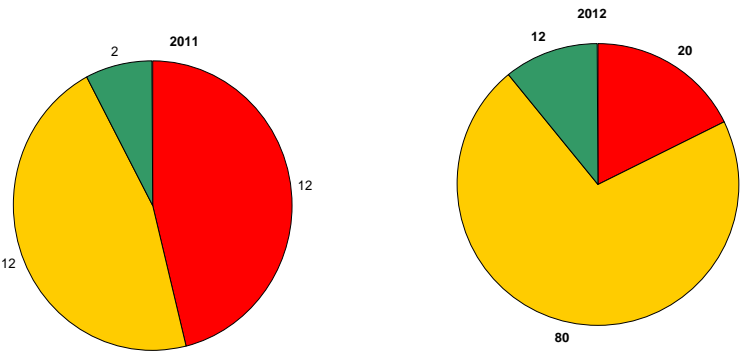
Safeguarding, Governance Assurance and Quality



This is how all of it looks



This is how it looked last year and this year



Next we need the Board to say....



1. they understand our report
2. that it is ok
3. they understand the work that needs to be done and want us to do it
4. they are happy for us to talk about it with the Strategic Health Authority