Our goal is that by the end of the programme things will have changed

Your situation might have improved so much that agencies no longer need to be involved. Or, you will have learnt to trust services and access them earlier on so problems don’t build up.

- your children will be achieving at school and have aspirations for their future
- family members take advantage of employment or training opportunities
- you are more in control of the family finances
- you are getting on better with your neighbours
- you have reduced involvement with the police
- you and your family enjoy a healthy lifestyle
- you will have reduced the risk of losing your tenancy through eviction.

For more information or a referral form please go to www.luton.gov.uk/strongerfamilies email strongerfamiliesteam@luton.gov.uk or call the Stronger Families team on 01582 547585.

Contact details for your Stronger Families Programme Worker:

Name: ____________________________
Organisation: ____________________________
Contact no(s): ____________________________

Appointments

If you need to cancel your appointment, please contact your worker to let them know.

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“Even after you closed the case I know I can still phone you for advice, like last week.”

Contact the Stronger Families Team:
01582 54 75 85
strongerfamiliesteam@luton.gov.uk

www.luton.gov.uk/strongerfamilies
How does the programme work?
The programme is designed to support you in a positive way, to make long term changes to your family’s circumstances. As part of the programme you can expect:

- one worker or service that will stand alongside your family dedicated to supporting you to get back on track
- a single point of contact who will liaise with all the other services that work with you, so you only need to know one name and one number
- a meeting of all the agencies working with you to agree on what needs to happen
- a single set of milestones agreed between you, and the services working with you, that can measure your achievements
- access to other services, such as employment and training support, family mediation and health services, where you agree with your support worker that this will help.

Stronger Families Programme
Some families find it difficult to cope with all the hurdles they are facing. It can feel like their problems are never ending and nothing they try makes any difference. Over the last two years Luton has developed a programme specifically designed to help these families get back on track and it’s called ‘Stronger Families’.

Who is a Stronger Family?
Stronger Families are most likely to be experiencing lots of different challenges all going on at once.

The help and support each family receives will vary depending on what they need. Some families may need help with getting children to attend school regularly or help with finding work; others may have family members involved in crime, or with addiction problems.

Can I get help from Stronger Families?
We will work with families in Luton where they have at least two of the following six problems:

- parents and children are involved in crime or anti-social behaviour
- children have not been attending school regularly
- children who are at risk and need additional help
- adults out of work or at risk of financial exclusion, or young people at risk of worklessness
- families affected by domestic violence and abuse
- parents and children with a range of health problems.

“Without the Family Worker’s help and support we wouldn’t be where we are now.”

“Just someone to talk to has helped, together with what you did.”