











HOW WE ARE PERFORMING IN DELIVERING KEY SERVICES

The issues you wanted to be told about	How we feel about current performance
4,061 criminal offences were recorded in Luton between October - December 2012, an 11% decrease compared to the same period the previous year.	
The average number of working days lost due to Council staff being sick has fallen to 9.5 days, down from 13.6 days in 2010. We still aim to do better.	
More than 74% of food businesses scored three stars or better for satisfactory hygiene standards. This is slightly down on previous figures.	
Last year we collected 96% of council tax and we are on target to do even better this year.	
31% of household waste is currently sent for reuse, recycling or composting. We are working towards a target of 35%.	
The council has built 152 new affordable homes this year. This is below our target and we aim to improve this figure.	
83% of young people in Luton aged 16-19 years are either in employment education or training. This is acceptable, but we are working to make this figure even higher.	
For 2013/14 the Council has found £18million of savings and produced plans to save a further £26million over the next two years. While reductions in some services have been unavoidable, every effort has been made to minimise their impact.	
More than 96% of Luton's streets meet our 'decent streets' standards. This is an improvement on previous figures, but we still want to do even better.	
Almost 58% of school pupils achieved 5 GCSEs, including English and Maths, at grades A* - C. This beats our target of 56%.	
More than 74% of adult social care assessments are completed within 28 days. This figure is down on last year's and we are taking steps to improve performance.	