

HOW WE ARE PERFORMING IN DELIVERING KEY SERVICES

The issues you wanted to be told about	How we feel about current performance
4017 criminal offences were recorded in Luton between January – March 2013, a two per cent increase compared to the same period in the previous year. We are working with partners to improve the situation.	
The average number of working days lost due to Council staff being sick has fallen to 10 days, down from 13.6 days in 2010 but we still aim to do better.	
More than 70 per cent of Luton food businesses scored three stars or better for satisfactory food hygiene standards.	
Last year we collected 96 per cent of council tax and are on target to do even better in 2013-14.	
36.6 per cent of household waste is sent for reuse, recycling or composting. The figure is rising and we are working towards a target of 40 per cent.	
The Council built 152 affordable homes in Luton during 2012/13. We had hoped to build more.	
More than 84 per cent of young people aged 16 – 19 years are either in employment, education or training.	
For 2013/14 the Council has found £18 million of savings and produced plans to save a further £26 million over the next two years. While reductions in some services have been unavoidable, every effort has been made to minimise their impact.	
More than 98 per cent of Luton's streets meet our 'decent streets' standards – an improvement on previous performance, but we aim to do even better.	
Almost 80 per cent of adult social care assessments are completed within 28 days. This is an improvement on previous figures but we aim to do even better.	