**INTRODUCTION**

Anti-social behaviour is a key concern for Luton; its impact can be devastating on residents and communities. For victims – it can be a cumulating, corrosive issue which undermines their ability to live in peace. In Luton, we have adopted a refreshed definition of anti-social behaviour, as set out in the new anti-social behaviour legislation. This is as follows:

- Behaviour that has caused, or is likely to cause harassment, alarm or distress
- Behaviour capable of causing nuisance or annoyance to a person in relation to that person’s occupation of residential premises
- Behaviour capable of causing housing related nuisance or annoyance to any person

The purpose of this document is to set out what the Luton Community Safety Partnership intends to do over the next three years to prevent and tackle anti-social behaviour. The detail of this work will be provided in a Partnership Action Plan which will support this document; however, our key aims and ambitions are presented here.

**CORE PRINCIPLES**

Anti-social behaviour is a complex, multi-faceted issue and requires a strong partnership approach to prevent and respond to it. Perceptions, experiences and individual factors all affect the harm which is caused to a victim or community. Our approach places victims at the centre, focusing on stopping the anti-social behaviour and reducing the threat, harm and risk to them. We will seek to prevent and stop perpetrators from starting or continuing anti-social behaviour. We recognise that left unchecked, anti-social behaviour can escalate into crime or disorder.

**OUR VISION**

*To provide trusted, fair and consistent anti-social behaviour services which are centred on and are accessible to victims, responsive to the concerns of local communities and focused on preventing and stopping the anti-social behaviour.*

**STRATEGIC PRIORITIES**

We have identified three key areas that need to be strategically addressed. First to prevent anti-social behaviour from occurring through education, early help and intervention, challenging attitudes and tackling the issues which can cause anti-social behaviour to manifest. Secondly to respond to anti-social behaviour when it occurs by adopting a victim led case management approach, working in partnership to tackle the anti-social behaviour and reduce the impact on the victim. Thirdly to address the concerns of local communities by identifying issues which are affecting neighbourhoods, problem solving and working with local residents, community representatives and groups to co-produce solutions.

**GOVERNANCE**

This strategy will be overseen by the Partnership Delivery Board, chaired by the Superintendent for Community, and which reports to the Luton Community Safety Partnership Executive.

**PERFORMANCE MEASURES**

As a Partnership we have considered current issues which are of a concern to local residents, and these will be the focus of work relating to anti-social behaviour. Our ambition to drive these down is reflected in the performance targets on the following page. In addition, we will create and deploy an outcome framework to measure:

- How well we have managed cases for victims
- How successful we are in stopping perpetrators from continuing to commit anti-social behaviour
PERFORMANCE TARGETS

**Youth related ASB**

Reduce youth related ASB by 20% by 2019

**Nuisance motorcycles**

Reduce nuisance motorcycles by a third by 2019

**Nuisance neighbours**

Reduce reports relating to nuisance neighbours by 10% by 2019

**ASB in the Town Centre**

Reduce ASB in the Town Centre by 25% by 2019

To report anti-social behaviour, please call 101
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**PREVENT**
- Work with schools and education providers to deliver educational messages to young people about social responsibility, consequences, peer pressure and empowerment
- Identify and provide support to families at risk of becoming victims and/or perpetrators of anti-social behaviour, via early help and stronger families.
- Embed the preventing youth anti-social behaviour protocol to intervene swiftly regarding young people at risk of becoming involved in anti-social behaviour.
- Develop care co-ordination pathways for service users of drug, alcohol and mental health services to provide co-ordinated support and interventions
- Strengthen communities and engage local residents to increase neighbourhood attachment, social commitment and alleviate isolation

**RESPOND**
- Provide a case management approach complemented by an incident response model to serious, urgent and high profile incidents
- Undertake a monthly tasking process to identify and coordinate responses to emerging hotspot locations and themes of ASB
- Further align our resources to ensure that the right responses are deployed to tackle anti-social behaviour
- Address individual factors which relate to individual victims or perpetrators such as loneliness, self-neglect, disability and/or learning difficulties, ill-health, substance use, care leavers, insufficient support network.
- Integrate the Anti-Social Behaviour, Crime & Policing Act 2014 alongside existing legislation and ensure that officers are trained and confident in utilising the new legislation.

**COMMUNITIES**
- Establish a framework to capture information on public perceptions and issues of concern to local residents
- Reclaim public spaces through the development of tactical plans to address identified community concerns – focus initially to be given to street drinking, begging and linked anti-social behaviour in the town centre area and nuisance motorcycles.
- Build upon existing community involvement to provide opportunities for community efficacy in relation to anti-social behaviour
- Take action to improve and protect the local environment through the environmental quality standard, the arson reduction strategy, estate management, target hardening and the enforcement policy
- Utilise communications to promote positive messages relating to anti-social behaviour – providing transparency on the work being undertaken.