

Useful contact numbers:

Luton Youth Offending Service01582 547900
Bedfordshire Police01582 401212
Luton Education Welfare Service01582 546000
Luton Youth Service01582 546000
Alcohol Services for the Community01582 723434
Luton Social Services (office hours)01582 546000
Social Services (out of office hours)0870 2385465
Shared Care Drug Service01582 657558
Parentline0808 800 2222
Sth Beds. Dyslexia Association01582 752444
Luton & Sth Beds. Magistrates Courts01582 524200
Childline0800 1111
Victim Support01582 723 779

Luton Youth Offending Service



A Partnership between Luton Borough Council, Bedfordshire Police
Authority, Luton Primary Care Trust and the National Probation
Service Bedfordshire

16 Rothesay Road, Luton, Bedfordshire. LU1 1QX
Tel. 01582 547900
Fax. 01582 547901
E-mail: yot@luton.gov.uk



Who are we?

Luton Youth Offending Service works with young people aged 10-17 as well as their families and carers who have been referred to us because of their offending behaviour by either the police or the courts. We will be involved in the following circumstances:

- When a young person is to be given a final warning or occasionally a reprimand from the police;
- When the court impose a condition of bail supervision;
- When young people are subject to a community sentence or to custody imposed by the Youth or Crown Courts;
- In some circumstances where young people are subject to an Anti Social Behaviour Order;
- Where a parent or carer has been made subject to a Parenting Order.

We were established in 1998 and have staff from some of the following agencies:

- Police
- Health
- Education
- Probation
- Social Services
- Connexions
- Youth Service

Our Aim

Our aim is to prevent offending by young people in the Luton area. To help achieve this we work closely with other agencies that may be involved with young people and their families. Together, we will identify factors that will help prevent offending by the young person and this may include a range of different things such as:

- Helping young people into education or employment;
- Working on aspects of their behaviour i.e anger management;
- Introducing young people to leisure activities;
- Working with a drugs worker;
- Providing family support.

We aim to confront young people with the consequences of their behaviour by making amends to their community. One way is to include victims of crimes into the young person's programme. Victims are consulted throughout the process to share how the offence has affected them. The victim may ask to meet the offender, receive a letter of apology or request the young person takes part in unpaid work on a community project.

If you have been referred to us from the police or courts you will be given further information about what this means to you. We work closely with other agencies but

will only share information about you in accordance with the Data Protection Act and when it is to prevent offending or if there are child protection concerns. This means that we will share information with the other agencies that work with you so that we can all help you to stop offending. Please ask us more about this.

Being treated equally and fairly

If you have been ordered to attend here by the police or courts it does not mean that you will be treated unfairly. We are committed to equal opportunities and we are sensitive to the different cultures, needs and religions of the people we work with. We are committed to treating everyone equally regardless of race, religion gender, disability, age or sexual orientation. We will discuss any religious commitments, language barriers and learning needs to ensure our contact with you is fair and free from discrimination. In the unlikely event you do not feel you are being treated fairly please speak to your Responsible Officer in the first instance.

How to complain

If you do feel you have been treated unfairly or wish to make a complaint try to speak with your Responsible Officer first. Alternatively you could ask to speak to a Manager. If you are still not satisfied ask to speak to or write to the Head of Youth Offending Service at 16 Rothesay Road, Luton, LU1 1QX. You can also ask for one of our leaflets about our complaints procedure.